COMPREHENSIVE BUSINESS IT SUPPORT SOLUTION

clarity
IT For Business

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WHAT WE'RE AIMING TO DO FOR YOU

A whole of business technology portfolio management and proactive IT support solution from Clarity - a specialist real estate technology company.

- Business as usual tech **support** for staff,

- **Proactive** management, maintenance and support for critical IT infrastructure (servers, cloud, data backup, cyber security),

- IT governance for **robust** policies and procedures, technology + business alignment,

- Technology strategy for continual improvement and **evolution** of a fit for purpose business technology stack,

- IT roadmap alignment to company goals, project management and effective **execution**.

WE'RE ALIGNED TO YOUR KEY TECH STACK

property^{me} ™

Office 365

Re-Leased

nitro

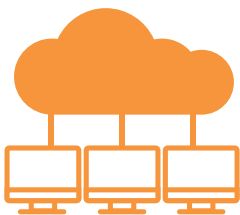# A BESPOKE TECHNOLOGY ROADMAP TO IMPROVE YOUR BUSINESS IT PORTFOLIO

Cyber Security

Endpoint Protection
Active web monitoring
 protection
Email security

IT Governance

Policies for BYOD devices
Standardisation of IT procedures
Risk and compliance
Business and IT strategy alignment

Technology Stack Maturation

Solution for ageing servers
Leverage the cloud
Staff mobility
Data loss protection
Logging

Continual Improvement

Strategic planning
Measure results
Monitor projects
Evolve

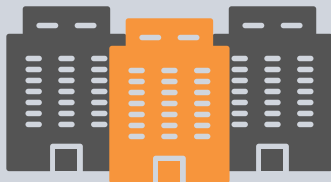# LET US BE YOUR GUIDE ON THIS JOURNEY. WE'VE BEEN HERE BEFORE.
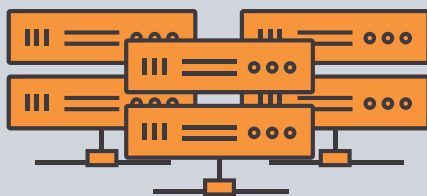
McGrath
NRGC GROUP

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120 staff, 1 internal IT Manager with a salary of $[REDACTED]

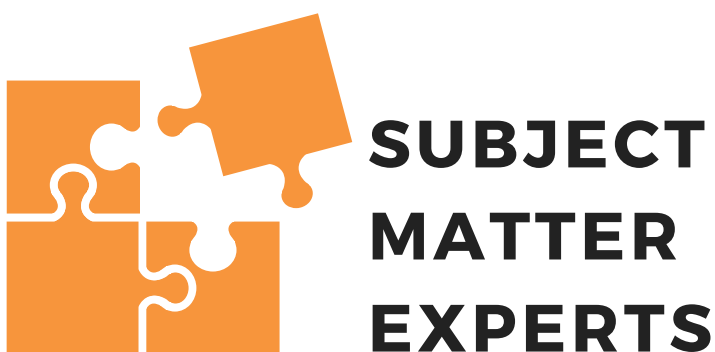4 offices originally, now 6. We've been working with the group for 12+ months.

Legacy servers 7+ years old, poor IT security, disparate cloud tech. In need of a BIG digital transformation program.

"CLARITY'S TEAM OF EXPERTS HAVE PROVEN INVALUABLE FOR US"

MORE EFFICIENCY, LESS DOWNTIME

40% SAVING VS INTERNAL IT TEAM

SUBJECT MATTER EXPERTS

We engaged Clarity to review the IT portfolio of our real estate business consisting of 120 staff across 4 offices, with a mix of servers and other IT equipment in each office, plus several cloud systems.

For a long time we had an IT manager on staff and what really appealed to us about Clarity's comprehensive business IT service offering was to replicate the experience and benefits of having an internal IT staff member for our business, but with more capability.

Rather than relying on our one IT Manager, Clarity's team of experts in different areas of IT have proven invaluable for us. We're able to utilise their expertise in IT strategy, cyber security, tech support, internet/networks, servers, IT projects and every other area of IT to help our business, meaning we get better outcomes than with only a single internal IT manager.

David Mills, Director

McGrath NRGC Group

A **SOLUTION** FOR NOW AND FOR THE FUTURE.

Some of the benefits and improvements we delivered for McGrath NRGC group in the first 12 months;
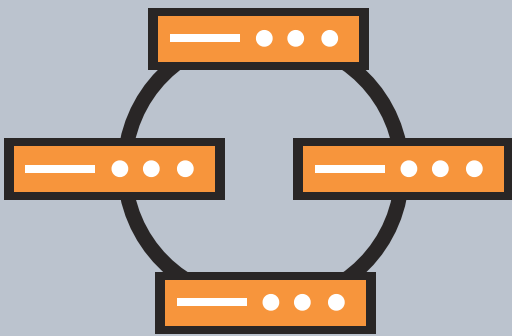
- Devised a roadmap to transfer from the old business IT solution to Clarity's Comprehensive IT Support plan.

- Completed server refresh projects to retire old infrastructure.

- Improved staff mobility, efficiency and output through a cloud-first enablement strategy utilising high-availability (HA) architecture.

- Overhauled business continuity planning (BCP), backup and disaster recovery (DR) through modern technologies and best-practice policies/procedures.

- Mitigated business risk through data loss prevention (DLP) practices and standardised operating procedures for threat analysis and management.

- Consolidated disparate systems to reduce licensing costs.

- Created an asset register to track software licensing and hardware assets, cutting down on wasted double-purchasing and warranty claims.

- Standardised software options to reduce IT security holes.

- Negotiated new managed print and telco contracts to reduce monthly costs.

YOUR OPTIONS FOR TECHNOLOGY EVOLUTION.

NAS Solution

Server

Smart NAS Environment

- Lower monthly cost
- Seamless transition, less staff re-training
- Cloud friendly
- Integrates with online backup tools
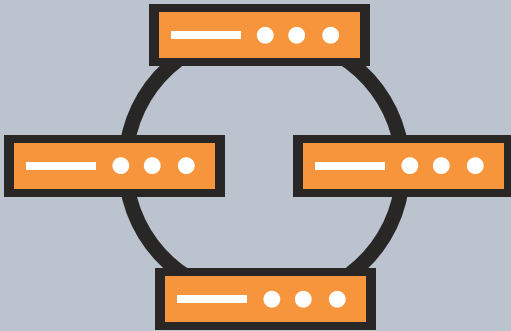- Removes dependency on server

VDI Solution

Server

Cloud Desktop Environment

- More DLP and security options
- Higher monthly cost (rented cloud space)
- Higher change management and staff re-training
- Runs solely in cloud

YOUR COSTING FOR TECHNOLOGY **EVOLUTION**.

NAS Solution

Smart NAS Environment

- Up front $[REDACTED] for NAS hardware

Monthly Costs
- $[redacted]/staff member
- $[redacted]/device managed security
- $[redacted] managed cloud backup

$[redacted]/ month ex gst

VDI Solution

Cloud Desktop Environment

- Up front $[redacted] for VDI setup

Monthly Costs
- $[redacted]/staff member
- $[redacted]/device managed security
- $[redacted] managed cloud backup
- VDI running cost $[redacted]/ user/ month

$[redacted]/ month ex gst

YOUR ADDED BENEFITS.

✅ Includes CIO/CTO consulting allowance.

✅ Creation and management of IT policies and procedures.

✅ Includes IT procurement support, supplier contract evaluation etc.

✅ Includes regular technology strategy and planning.

✅ The experience of a full internal IT team at a fraction of the cost.